

Compliance Hotline

The Praktiker Compliance Hotline is from now on available for all employees of the Praktiker Group who want to report misconduct concerning violations of law or rules, especially concerning the Anti-Trust Law and corruption, within the companies of the Praktiker Group. The Hotline is also available for third parties (customers, suppliers, etc.). The Hotline constitutes an additional tool to report misconduct; the possibility to inform your supervisor or the Compliance Office directly still remains.

Information can be submitted via e-mail to compliance-praktiker@simmons-simmons.com or by phone. For this purpose, toll-free numbers are available depending on the location of the informer.

The Hotline in your country is available at phone number:

Albania:	08 00 24 24
Bulgaria:	07 00 10 27 2
Greece:	80 01 19 00 10 0
Poland:	08 00 48 48 30
Romania:	08 00 80 05 46
Ukraine:	0 800 50 47 57
Hungary:	+36 (0) 12 88 82 82
Turkey:	02 12 21 64 31 7

The information submitted will be addressed to the international law firm Simmons & Simmons or to a law firm commissioned by Simmons & Simmons and will be transmitted to the Chief Compliance Officer for further internal proceedings. On request, the information submitted will be treated anonymously. However, Praktiker encourages all informers to disclose their names and contact details to Simmons & Simmons or to the law firm commissioned by them. Otherwise the law firm is unable to contact the informer in case of queries. However, your personal data will not be disclosed to Praktiker without your permission. Furthermore, Praktiker will not discipline, discriminate against, or retaliate against any employee who reports such conduct in good faith, whether or not such information is ultimately proven to be correct, or who cooperates in any investigation or inquiry regarding such conduct.

If the internal proceedings prove the allegation to be true, the involved employee will be faced with the allegations and, if necessary, further measures depending on each case will be taken (i.e. investigation by internal audit, report to the authorities, labour law-related sanctions). If the alleged misconduct proves insubstantial, the internal examination is closed and the report will be processed in compliance with the data protection rules.

The Compliance Hotline is supposed to give you the possibility to report misconduct within Praktiker to support the sustainable securing of our company and our jobs in an upright environment.

If you have any questions concerning the Compliance Hotline or the Compliance Program of the Praktiker Group, please do not hesitate to contact the Chief Compliance Officer, Mr. Gero von Pelchrzim.

Gero von Pelchrzim, LL.M.

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